

THE IMPACT OF CORONAVIRUS ON HOUSEHOLDS ACROSS AMERICA

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REPORT SUMMARY

Survey Background

The coronavirus pandemic has had unprecedented, widespread impacts on households across America. As the virus spreads around the country, outbreaks and the resulting economic shutdowns to contain its spread have caused problems in the lives of most households. However, the most severe economic and health impacts have been concentrated among a smaller group of households who are in crisis.

This survey focuses on examining the most serious problems facing U.S. households as a result of the coronavirus outbreak, with an aim to identify vulnerable populations in urgent need of government help or charitable aid. NPR, The Robert Wood Johnson Foundation, and Harvard T.H. Chan School of Public Health conducted a five-part polling series in July – August 2020 to examine the most serious health and financial problems facing households across America prior to the expiration of federal coronavirus support programs.

The coronavirus outbreak has created unusual problems for many individuals in responding to requests for surveys. Because of this situation, this survey offered adults three choices to complete the survey: online, landline, and telephone. The survey design allowed greater capture of the general population and several hard-to-reach populations beyond standard telephone polling methods. It was also designed to overcome internet connectivity issues by a substantial share of households, as well as web-based preferences among those with internet.

The findings of this series will be detailed in the following reports: (1) *The Impact of Coronavirus on Households Across America*, this national summary report; (2) *The Impact of Coronavirus on Households, by Race/Ethnicity*; (3) *The Impact of Coronavirus on Households in Major U.S. Cities*, a report on the four largest U.S. cities (New York, Los Angeles, Chicago, and Houston); (4) *The Impact of Coronavirus on Households in Rural America*; and (5) *The Impact of Coronavirus on Households with Children*.

This report details the experiences of households across the nation during the coronavirus outbreak across different areas of their lives, including serious problems with their finances, jobs, health care, housing, transportation, caregiving, and well-being. It was conducted July 1 – August 3, 2020, among a nationally representative, probability-based, address-based sample of adults ages 18 or older. Of note, this survey was conducted at one point in the continuing development of the coronavirus outbreak, and reported experiences may change over time. In this series, adults were asked to report on serious problems facing both themselves and others living in their households. Thus, for all questions asked about the household, measures are reported as a percentage of households.

Report Highlights

Billions of dollars have been appropriated by federal and state governments since the start of the coronavirus outbreak, with the aim of broadly protecting Americans who are particularly vulnerable during this time. Despite these actions, results from this survey show that a substantial share of households across the U.S. have not been protected from financial problems, reporting serious impacts across many areas of their lives.

A large share of U.S. households report facing serious financial problems during the coronavirus outbreak, including majorities of Latino and Black households, a majority of households whose incomes fall below \$100,000, and a majority of households who have experienced employment or wage losses during this time. These findings raise important concerns about the limited financial resources of these households to weather long-term financial and health effects of the coronavirus outbreak, as a large share have depleted their savings and are having major problems paying for basic costs of living, including food, rent, and medical care.

Main findings from this report include:

- More than four in ten households across the nation (46%) report facing serious financial problems during the coronavirus outbreak. The most-reported serious problems among households include 31% who have used up all or most of their savings, and an additional 10% who report not having any household savings prior to the outbreak. About one in five U.S. households report serious problems paying their credit card bills, loans, or other debt (21%), and paying their mortgage or rent (19%).
- In addition, more than four in ten households (46%) report any adult household members have lost their jobs, lost their businesses, been furloughed, or had wages or hours reduced since the start of the coronavirus outbreak. Among households with job or wage losses during the coronavirus outbreak, about two in three (68%) report having serious financial problems.
- There is a steep income gradient in serious financial problems faced by households during the coronavirus outbreak, as a majority of those with annual incomes below \$100,000 (54%) report facing serious financial problems during the coronavirus outbreak, compared with one in five (20%) households with annual incomes of \$100,000 or more.
- In health care, one in five households (20%) report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak, with a majority of those unable to get care (57%) reporting negative health consequences as a result.

- About one in eight households (13%) report anyone living with them works in health care, specifically in-person at a health care institution providing patient care, such as a hospital, nursing home, doctor’s office, or conducting in-home visits. Among households with these health care workers, a majority (59%) report serious concerns about their safety from coronavirus at work.
- Since the start of the coronavirus outbreak, about six in ten households with children (59%) report serious problems caring for their children, including more than one-third (36%) who have had serious problems keeping their children’s education going. For more details on experiences of households with children, please see the companion report, *The Impact of Coronavirus on Households with Children*.
- When it comes to internet connectivity, about one in three households with children (34%) report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home.
- Half or more households in the four largest U.S. cities—New York City (53%), Los Angeles (56%), Chicago (50%), and Houston (63%)—report facing serious financial problems during the coronavirus. Half or more households in these cities also report any adult household members have lost their jobs, lost their businesses, been furloughed, or had wages or hours reduced since the start of the coronavirus outbreak (New York – 50%, Los Angeles – 61%, Chicago – 51%, Houston – 57%), which is associated with widespread serious financial problems, ranging from depleting savings to serious problems paying rent. For more details on experiences of households in the four largest U.S. cities, please see the companion report, *The Impact of Coronavirus on Households in Major U.S. Cities*.
- When it comes to serious financial problems, majorities of Latino (72%), Black (60%), and Native American (55%) households report facing serious financial problems, as well as 37% of Asian and 36% of white households. For more details on experiences of households by race/ethnicity, please see the companion report, *The Impact of Coronavirus on Households, By Race/Ethnicity*.
- Among households in rural areas, more than four in ten (42%) report facing serious financial problems during the coronavirus outbreak, while a similar share (43%) report any adult household members have lost their jobs, lost their businesses, been furloughed, or had wages or hours reduced. For more details on experiences of households in rural America, please see the companion report, *The Impact of Coronavirus on Households in Rural America*.
- When it comes to internet connectivity, about one in three rural households (34%) report either having serious problems with their internet connection to do their jobs or schoolwork, or that they do not have a high-speed internet connection at home.

INTRODUCTION

This summary national report, *The Impact of Coronavirus on Households Across America*, is based on a five-part polling series conducted for NPR, the Robert Wood Johnson Foundation, and the Harvard T.H. Chan School of Public Health. It details the experiences of households across the nation during the coronavirus outbreak in different areas of their lives, including serious problems with finances, employment, health care, housing, transportation, caregiving, and well-being.

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This poll was conducted July 1 – August 3, 2020, among a probability-based, address-based, representative sample of 3,454 U.S. adults ages 18 or older. Adults were asked to report on serious problems facing both themselves and others living in their households. As a result, for all questions asked about the household, measures are reported as a percentage of households. Race/ethnicity is categorized as non-Hispanic white, non-Hispanic Black, Latino, Asian, and Native American.* Respondents self-reported their own race/ethnicity, and the racial/ethnic identity of others living in respondents’ households was not asked. As a result, measures are reported as a percentage of households according to the respondent’s own race/ethnicity (e.g., Latino households). Income categories (reported 2019 household income) are set at <\$30,000, \$30,000 – <\$100,000, and \$100,000+.† This survey only covers the non-institutionalized U.S. population, excluding those living in nursing homes, prisons, and hospitals, who are disproportionately impacted by the coronavirus outbreak. In addition, it was conducted at one point in time in the continuing development of the coronavirus outbreak, and reported experiences may change over time. For the time frame, respondents were asked about their experiences since the start of the coronavirus outbreak. Reported experiences may not have been directly caused by the outbreak. The margin of error at the 95% confidence interval is ± 3.3 percentage points for national results, with subgroup margins of error available in the Methodology section.

* Asians and Native Americans comprise a smaller share of the national population. For more details on experiences of Asian and Native American households, please see the companion report, *The Impact of Coronavirus on Households, By Race/Ethnicity*.

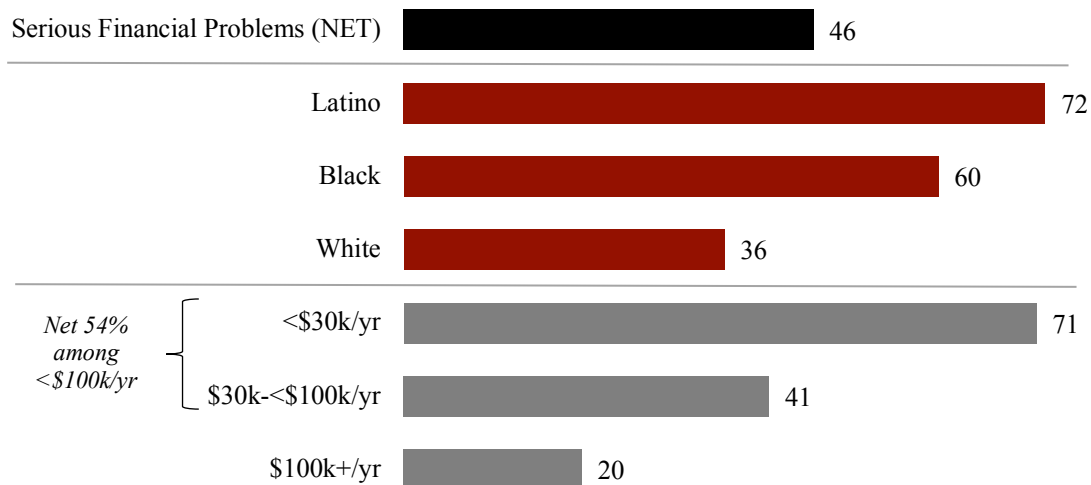
† <\$30,000/year is approximately 138% of the 2020 federal poverty level (FPL) for a three-person household. 138% FPL is the eligibility threshold for some federal aid programs for low-income households; see [HHS Poverty Guidelines for 2020](#) for detailed information on FPL. \$100,000 is more than four times the 2020 FPL for a three-person family.

I. Serious Financial Problems

More than four in ten households report facing serious financial problems during the coronavirus outbreak

During the coronavirus outbreak, more than four in ten households (46%) report facing serious financial problems. This includes majorities of Latino (72%) and Black (60%) households, with more than one in three white (36%) households also reporting serious problems (see Figure 1). It also includes a majority of households with annual incomes below \$100,000 (54%) reporting serious financial problems, with about seven in ten of those with incomes below \$30,000 reporting serious financial problems (71%), and about four in ten of those with incomes between \$30,000 and \$99,999 (41%) reporting serious financial problems. One in five households with incomes of \$100,000 or more (20%) report facing serious financial problems during this time.

Figure 1. Serious Financial Problems among U.S. Households During the Coronavirus Outbreak (in Percent)



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+. Race/ethnicity categorized as non-Hispanic white, non-Hispanic Black, and Latino. Income defined as reported 2019 household income. *Net Q4-5. At any point since the start of the coronavirus outbreak, has anyone living in your household... had a) serious problems paying mortgage/rent, b) serious problems paying utilities, c) serious problems making car payments, d) serious problems affording medical care, e) serious problems paying credit cards/loans/other debt, f) serious problems affording food, g) other serious financial problems? ...used up all or most of their savings?*

In specific financial areas (see Table 1), about three in ten households report using up all or most of their savings (31%) during the coronavirus outbreak, while an additional 10% report they didn't have any household savings prior to the outbreak. Notable shares of households report facing serious financial problems in several areas, including about one in five who report facing serious problems with paying credit cards, loans, or other debt (21%) and their mortgage or rent (19%). In addition, fewer than one in five households report serious problems paying utilities (18%), affording food (16%), affording medical care (15%), making car payments (14%), and facing other serious financial problems (14%).

Table 1. Serious Financial Problems Among U.S. Households During the Coronavirus Outbreak (in Percent)

Q4-5. At any point since the start of the coronavirus outbreak... has anyone living in your household had _____, or not? ... to your knowledge, has anyone living in your household used up all or most of their savings, or not?

	<i>% Yes</i>
Serious financial problems (NET)	46
Used up all/most of savings*	31
Serious problems paying credit cards/loans/debt	21
Serious problems paying mortgage/rent	19
Serious problems paying utilities	18
Serious problems affording food	16
Serious problems affording medical care	15
Serious problems making car payments	14
Other serious financial problems	14

NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+. Q4/Q5. Categories ranked by overall highest % among all respondents. *An additional 10% volunteered they didn't have any household savings prior to the coronavirus outbreak.

II. Serious Problems with Employment and Work

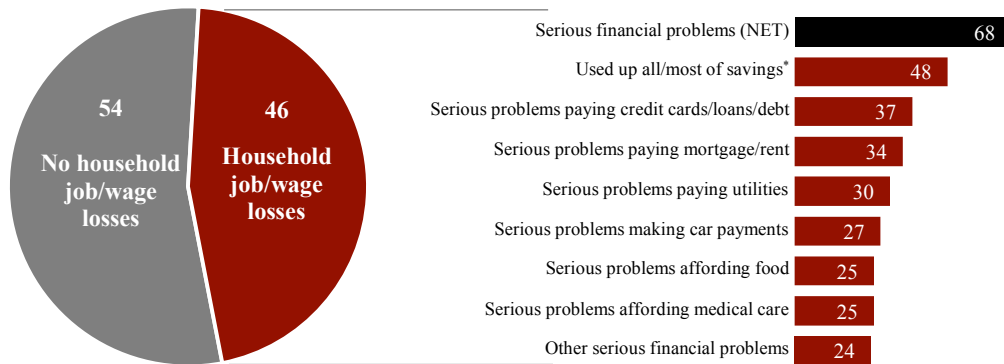
A majority of households with job or wage losses report serious financial problems

More than four in ten households (46%) report any adult household members have lost their jobs, lost their businesses, been furloughed, or had wages or hours reduced since the start of the coronavirus outbreak. Among households with job or wage losses during the coronavirus outbreak, the vast majority (68%) report facing serious financial problems during this time. Figure 2 displays serious financial problems reported in specific areas among households with job or wage losses.

Figure 2. Serious Financial Problems Among U.S. Households with Job/Wage Losses During the Coronavirus Outbreak (in Percent)

Q6a-b. At any point since the start of the coronavirus outbreak, have any adults living in your household lost their job, lost their business, been furloughed, taken mandatory unpaid leave, or had wages or hours reduced?

Among the 46% of households with job/wage losses during the outbreak: Q4-5. At any point since the start of the coronavirus outbreak... has anyone living in your household had _____, or not? ... to your knowledge, has anyone living in your household used up all or most of their savings, or not?

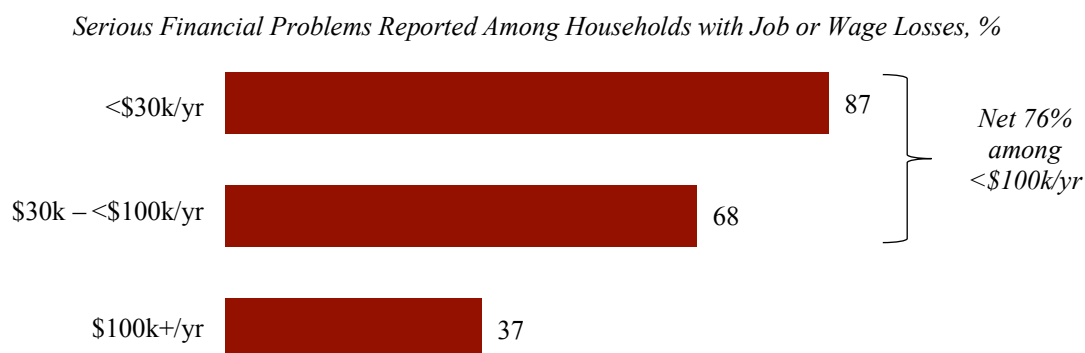


NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1//20 – 8/3/20. N=3,454 U.S. adults ages 18+. Categories ranked by highest % among respondents. *An additional 11% volunteered they didn't have any household savings prior to the coronavirus outbreak.

Impact of job/wage losses varies by household income

Job or wage losses during the coronavirus outbreak are reported by more than half (53%) of households with annual incomes below \$30,000, more than four in ten (46%) households with annual incomes between \$30,000 and \$99,999, and about four in ten (39%) households with annual incomes of \$100,000 or more. And when it comes to the financial ability to weather impacts from these employment changes, households earning below \$100,000 a year are much worse off than those with higher incomes (see Figure 3). Among households with job or wage losses during the coronavirus outbreak, most (87%) with annual incomes below \$30,000 and about two in three (68%) with annual incomes between \$30,000 and \$99,999 report facing serious financial problems, compared with 37% of households with annual incomes of \$100,000 or more.

Figure 3. Serious Financial Problems among U.S. Households with Job or Wage Losses During the Coronavirus Outbreak, by Household Income (in Percent)



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=1,570 U.S. adults ages 18+ in households with job/wage losses during the coronavirus outbreak. Income defined as reported 2019 household income. Net Q4-5. At any point since the start of the coronavirus outbreak, has anyone living in your household... had a) serious problems paying mortgage/rent, b) serious problems paying utilities, c) serious problems making car payments, d) serious problems affording medical care, e) serious problems paying credit cards/loans/other debt, f) serious problems affording food, g) other serious financial problems? ...used up all or most of their savings?

Serious problems with internet connectivity

When it comes to internet connectivity during the coronavirus outbreak, about three in ten households (29%) report either having serious problems with their internet connection to do their jobs or schoolwork, or that they do not have a high-speed internet connection at home.

A majority of households with healthcare workers have serious safety concerns

About one in eight households (13%) report anyone in their household works in health care, specifically in-person at a health care institution providing patient care, such as a hospital, nursing home, doctor's office, or conducting in-home visits. Among households with these health care workers, a majority (59%) report they have serious concerns about their safety from coronavirus at work.

Concerns about safety from coronavirus in many workplaces

Beyond health care, about half of households (51%) report anyone in their household works outside their home in non-healthcare jobs. Among those with household members working in these non-health care jobs, more than four in ten (47%) report having serious concerns about their safety from coronavirus at work.

Serious problems aside from internet issues reported specifically with working from home

Though many households report facing serious problems during the coronavirus outbreak, few report serious problems specifically with working from home aside from reported issues with internet connectivity. Half (50%) of households where anyone is working report that someone works from home at least some of the time. Among working households where someone works from home at least some of the time, fewer than one in ten (8%) report serious problems working from home.

III. Serious Problems with Healthcare

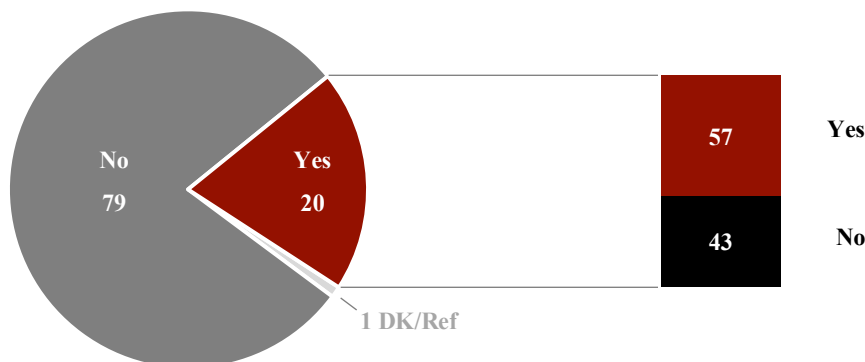
A majority of households with anyone who has not been able to get medical care for serious problems when they needed it report negative health consequences

One in five (20%) households report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak. Among households where anyone has been unable to get medical care for a serious problem when needed, a majority (57%) report negative health consequences as a result (see Figure 4).

Figure 4. Negative Health Consequences Among U.S. Households Unable to Get Medical Care for Serious Problems During the Coronavirus Outbreak (in Percent)

Q17. At any point since the start of the coronavirus outbreak, has anyone living in your household been unable to get or delayed getting medical care for a serious problem when they needed it, or not?

Among the 20% of households where anyone has been unable to get medical care for a serious problem when needed: Q18. And overall, do you think delays or being unable to get medical care had any negative health consequences for them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+ reporting on behalf of their households. DK/Ref – Don't know/refused/web blank.

Reported reasons for being unable to get medical care for serious problems

When given a list of potential reasons anyone in their household may have been unable to get medical care for serious problems when they needed it during the coronavirus outbreak, households report several issues. More than four in ten of these households report they could not get an appointment during the hours they needed (46%) and that they could not find a doctor who would see them (44%). About one in three (34%) report they could not afford that health care. About one in four (24%) report they felt the health care location was too far or too difficult to get to, while about one in seven (14%) report they could not find a doctor who would take their health insurance.

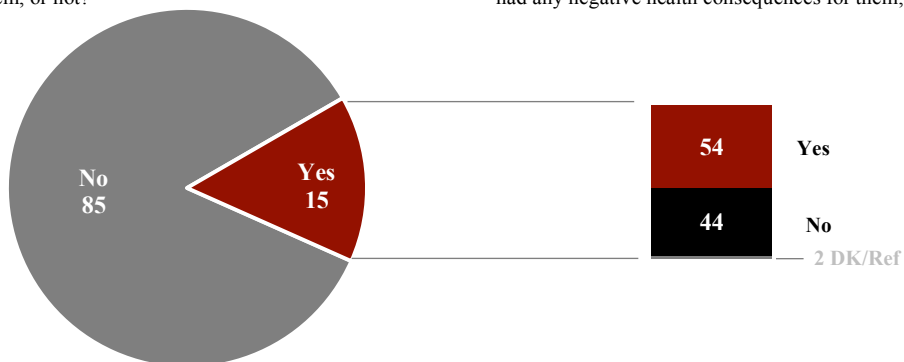
A majority of households with anyone who has not been able to get procedures for important health problems done when needed report negative health consequences

About one in seven (15%) households report anyone in their household has been unable to get an elective procedure or surgery done for an important health problem when they needed it during the coronavirus outbreak. Among households where anyone has been unable to get a surgery or elective procedure done for an important health problem when needed, a majority (54%) report negative health consequences as a result (see Figure 5).

Figure 5. Negative Health Consequences Among U.S. Households Unable to Get Surgeries or Elective Procedures for Important Health Problems During the Coronavirus Outbreak (in Percent)

Q20. At any point since the start of the coronavirus outbreak, has anyone living in your household been unable to get or delayed getting an elective procedure or surgery done for an important health problem, or not?

Asked among the 15% of households where anyone has been unable to get a procedure done for an important health problem when needed: Q21. And overall, do you think delays or being unable to get elective procedures had any negative health consequences for them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+ reporting on behalf of their households. DK/Ref – Don't know/refused/web blank.

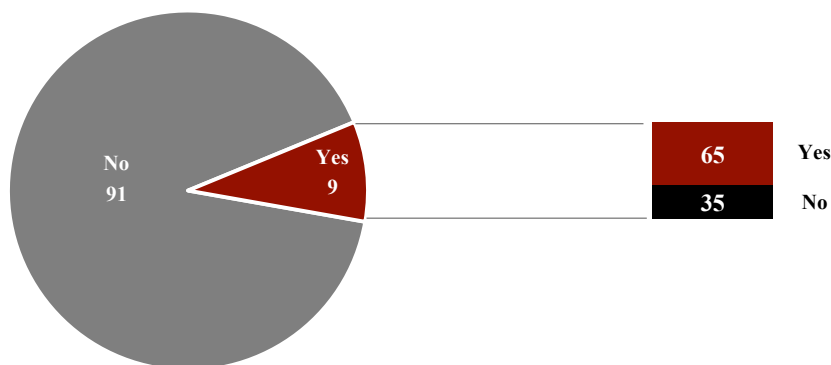
A majority of households with anyone who has not been able to get prescription drugs for major health issues when needed report negative health consequences

About one in ten (9%) households report anyone in their household has been unable to get prescription drugs to manage a major health issue during the coronavirus outbreak. Among households where anyone has been unable to get prescription drugs to manage a major health problem when needed, about two-thirds (65%) report negative health consequences as a result (see Figure 6).

Figure 6. Negative Health Consequences Among U.S. Households Unable to Get Prescription Drugs to Manage Major Health Issues During the Coronavirus Outbreak (in Percent)

Q22. At any point since the start of the coronavirus outbreak, has anyone living in your household been unable to get or delayed prescription drugs to manage a major health issue, or not?

Asked among the 9% of households where anyone has been unable to get/delayed getting prescription drugs to manage major health issues: Q23. And overall, do you think delays or being unable to get prescription drugs had any negative health consequences for them, or not?



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+ reporting on behalf of their households.

About one in seven households report problems affording medical care

During the coronavirus outbreak, about one in seven households (15%) report serious problems being able to afford medical care. This includes 25% of households with annual incomes below \$30,000, 14% of households with annual between \$30,000 and \$99,999, and 4% of households with annual incomes of \$100,000 or more.

More than four in ten households report having high risk household members

More than four in ten households (44%) report anyone living in their household who is at high risk for developing serious illness from coronavirus or COVID-19 due to their age or underlying medical conditions.

Half of households report telehealth use during the coronavirus outbreak

Since the start of the coronavirus outbreak, half of households (50%) report anyone in their household has received advice or treatment from a doctor or other health care professional over the phone or through a smartphone, tablet, or computer because they could not see one in person. Households reporting telehealth use express wide satisfaction with telehealth visits, as most (86%) report being satisfied with the advice or treatment they received during their most recent experience doing this.

IV. Serious Problems Affording Food

One in six households report missing or delaying paying major bills to ensure everyone had enough to eat

During the coronavirus outbreak, about one in six households (17%) report missing or delaying paying any major bills to ensure everyone had enough to eat (see Table 2), and a majority of those households (68%) reported this caused serious financial problems for them. About one in six households (16%) report serious problems affording food since the coronavirus outbreak began, while fewer than one in ten (7%) report serious problems not getting enough food to eat every day. Many of these problems are concentrated among racial/ethnic minority households and households with annual incomes below \$30,000.

Table 2. Serious Problems Affording Food among U.S. Households During the Coronavirus Outbreak (in Percent)

	Total	Income <\$30k	Income \$30k –<\$100k	Income \$100k+	White	Black	Latino
Missed/delayed paying major bills to ensure household members had enough to eat	17	32	13	3	12	31	26
Serious problems affording food	16	31	11	3	12	22	26
Serious problems not getting enough to eat every day	7	17	3	<1	5	13	11

NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1//20 – 8/3/20. N=3,454 U.S. adults ages 18+. Q4f/Q38-39/Q49. Categories ranked by highest % among all respondents. Race/ethnicity categorized as non-Hispanic white, non-Hispanic Black, and Latino. Income defined as reported 2019 household income.

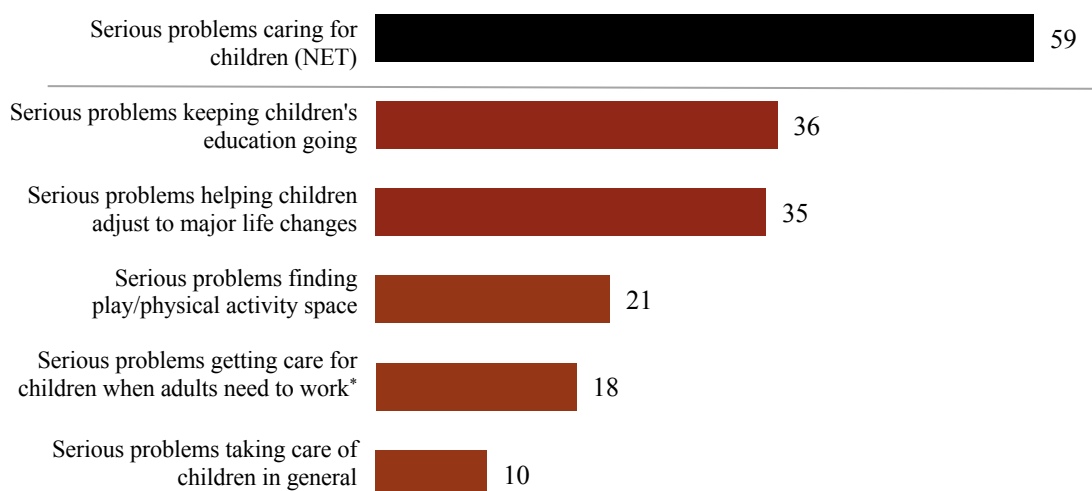
V. Serious Problems Caring for Children

For details on the experiences of households with children beyond caregiving, please see the companion report, *The Impact of Coronavirus on Households with Children*.

About six in ten households with children report serious problems with caregiving

Nationally, more than one in three (36%) households report any children under age 18 live there. Since the start of the coronavirus outbreak, about six in ten households with children under age 18 (59%) report they have experienced serious problems caring for their children (see Figure 7). This includes more than one in three who report serious problems keeping the education of their children going (36%) and helping children adjust to major changes in their lives (35%). About one in five of these households (21%) also report serious problems finding space for children to play or get physical activity while maintaining a safe distance from others, while nearly one in five of these working households (18%) report serious problems getting care for children when adults need to work. One in ten report serious problems taking care of children in general (10%). When it comes to internet connectivity, about one in three households with children under 18 (34%) report either having serious problems with their internet connection to do schoolwork or their jobs, or that they do not have a high-speed internet connection at home.

Figure 7. Serious Caregiving Problems among Households with Children During the Coronavirus Outbreak (in Percent)



NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1//20 – 8/3/20. N=1,000 U.S. adults ages 18+ living in households with children under age 18. *Question only asked among respondents in households with working or furloughed adults. *Net Q41a-e. At any point since the start of the coronavirus outbreak, has anyone living in your household had serious problems with any of the following? Taking care of children in your household? Keeping the education of children in your household going? Finding space for children in your household to play or get physical activity while maintaining a safe distance from others? Helping children in your household adjust to major changes in their lives? (Among employed/furloughed): Getting care for children when adults need to work?*

VI. Serious Housing Problems

About one in five households report serious problems paying rent

During the coronavirus outbreak, about one in five households report facing serious problems paying their mortgage or rent (19%), with about one in ten (11%) of all households reporting they have fallen behind on their rent or mortgage payments. Nearly one in five (18%) report facing serious problems paying their utilities (see Table 3).

About one in ten households report serious problems with housing quality

About one in ten households (11%) report facing serious problems with housing quality during the coronavirus outbreak, including heating or cooling problems, mold problems, pest problems, problems with unsafe drinking water, or other serious environmental problems. Fewer than one in ten households (6%) report serious problems living in a severely cramped housing situation during the outbreak. However, among households with at least six people living there, about one in three (32%) report serious problems living in a severely cramped housing situation during the outbreak. In addition, about one in twelve adults (8%) report they have personally moved (including temporary moves) since the start of the coronavirus outbreak.

Table 3. Serious Problems with Housing During the Coronavirus Outbreak (in Percent)

At any point since the start of the coronavirus outbreak, has anyone living in your household had...

	Total	Income <\$30k	Income \$30k-<\$100k	Income \$100k+	White	Black	Latino
Serious problems paying mortgage/rent	19	34	16	6	15	28	32
Fallen behind on mortgage/rent payments	11	20	8	5	8	17	18
Serious problems paying utilities	18	37	12	2	13	29	33
Serious heating/cooling, mold, pests, water, or environmental problems	11	19	9	6	10	16	12
Serious problems living in severely cramped housing situation	6	12	3	3	5	7	9

NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+. Q4a-b/Q43/Q45. Categories ranked by overall highest % among all respondents. Race/ethnicity categorized as non-Hispanic white, non-Hispanic Black, and Latino.

VII. Serious Transportation Problems

Households with anyone using shared modes of transit widely report serious concerns about safety from coronavirus

When it comes to shared transit, about one in ten households (11%) report anyone in their household has been using public transportation, taxis, or ride sharing services during the coronavirus outbreak, including one in five households with annual incomes below \$30,000 (20%). Serious concerns about their safety from coronavirus are reported by a majority (62%) of households with anyone using public transportation, taxis, or ride sharing services (see Table 4).

Table 4. Serious Problems about Safety using Shared Transit During the Coronavirus Outbreak (in Percent)

	Total	Income <\$30k	Income \$30k – <\$100k	Income \$100k+
Household members have been using public transportation, taxis, or ride sharing services during the coronavirus outbreak	11	20	7	5
Serious concerns reported among households with anyone using shared transit*	62	58	71	62

NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1//20 – 8/3/20. N=3,454 U.S. adults ages 18+. *N=828 adults in households with anyone using shared transit were asked about serious concerns. Q47-48. Income defined as reported 2019 household income.

Serious problems making car payments

In addition, about one in seven households (14%) report having serious problems making their car payments during the coronavirus outbreak.

VIII. Other Serious Problems

One in four households report serious problems coping with isolation

One in four households (25%) report anyone in their household has had serious problems coping with social and physical isolation during the coronavirus outbreak.

Serious problems finding space and time for physical activity

When it comes to physical activity during the coronavirus outbreak, about one in four households (24%) report serious problems finding time to get physical activity or exercise, while about one in five (19%) report facing serious problems finding space to get physical activity or exercise while maintaining a safe distance from others during the coronavirus outbreak (see Table 5). Among households with children, about one in five (21%) report serious problems finding space for children to play or be physically active while maintaining a safe distance from others.

Table 5. Serious Problems with Access to Safe Physical Activity among Households During the Coronavirus Outbreak (in Percent)

At any point since the start of the coronavirus outbreak, has anyone living in your household had serious problems finding...

	<i>Serious Problems, %</i>
Time for physical activity or exercise	24
Space to get physical activity or exercise while maintaining a safe distance from others	19
Space for children's play/physical activity while maintaining a safe distance from others*	21

NPR/Robert Wood Johnson Foundation/Harvard T.H. Chan School of Public Health, *The Impact of Coronavirus on Households Across America*, 7/1/20 – 8/3/20. N=3,454 U.S. adults ages 18+. Q41c/Q44-a. Categories ranked by overall highest % among all respondents. *Only asked among N=1,000 adults living in households with children under 18.

Few report local government or charitable help for serious problems

Fewer than one in ten households (5%) report receiving help from the local government for serious problems they have had since the start of the coronavirus outbreak. Fewer than one in ten (7%) also report receiving help from nonprofit groups, churches, or neighbors with serious problems they have had during this time.

IX. Serious Problems in Households, by Income

Many serious financial, work, and health problems faced by households during of the coronavirus outbreak have been concentrated among households with annual incomes below \$100,000. Highlights of major household problems, by reported 2019 household income, are included below.

- A majority (54%) of households with annual incomes below \$100,000 report facing serious financial problems during the coronavirus outbreak, including 71% of households with annual incomes below \$30,000 and 41% of households with annual incomes between \$30,000 and \$99,999. By contrast, one in five (20%) households with annual incomes of \$100,000 or more report facing serious financial problems during this time.
- Job or wage losses during the coronavirus outbreak are reported by more than half (53%) of households with annual incomes below \$30,000, more than four in ten (46%) households with annual incomes between \$30,000 and \$99,999, and about four in ten (39%) households with annual incomes of \$100,000 or more. And when it comes to the financial ability to weather impacts from these employment changes, households earning below \$100,000 a year are much worse off than those with higher incomes (see Figure 3). Among households with job or wage losses during the coronavirus outbreak, most (87%) with annual incomes below \$30,000 and about two in three (68%) with annual incomes between \$30,000 and \$99,999 report facing serious financial problems, compared with 37% of households with annual incomes of \$100,000 or more.
- In health care, one in four (25%) households with annual incomes below \$30,000 report serious problems affording medical care during the coronavirus outbreak, while 14% of households with annual incomes between \$30,000 and \$99,999 and 4% of households with annual incomes of \$100,000 or more report this.
- When it comes to shared transit, one in five households with annual incomes below \$30,000 (20%) report anyone in their household has been using public transportation, taxis, or ride sharing services during the coronavirus outbreak. A majority of these households (58%) report serious concerns about their safety from coronavirus. Fewer than one in ten households with annual incomes between \$30,000 and \$99,999 (7%) and \$100,000 or more (5%) report anyone in their household has been public transportation, taxis, or ride sharing services during the coronavirus outbreak.

X. Serious Problems in Households with Special Health Issues

Highlights of serious problems facing households with special health issues are included below. This includes a range of issues reported by households with anyone who has a disability, households with members who are at high risk for developing serious illness from coronavirus due to their age or underlying medical conditions, and households with anyone who has been diagnosed with COVID-19.

- More than six in ten households with anyone who has a disability (63%) report facing serious financial problems during the coronavirus outbreak. This includes more than one in three (37%) who report using up all or most of their savings, while an additional 17% report not having any household savings prior to the outbreak. It also includes about three in ten with serious problems paying their utilities (29%) and serious problems affording food (29%).
- About three in ten households with anyone who has a disability (31%) report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak, with a majority of those unable to get care (63%) reporting negative health consequences as a result.
- More than one in four households with high-risk household members (28%) report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak, with a majority of those unable to get care (61%) reporting negative health consequences as a result.
- Nearly two in three (64%) households with anyone who has had COVID-19 report any adult household members have lost their jobs, been furloughed, or had wages or hours reduced since the start of the outbreak.
- More than six in ten households where anyone has had COVID-19 (63%) report facing serious financial problems during the coronavirus outbreak. This includes about half of households with anyone who has had COVID-19 reporting they have used up most or all of their savings (49%) and face serious problems paying their credit cards, loans, or other debt (49%). An additional 9% of households with anyone who has had COVID-19 volunteered they did not have any household savings prior to the coronavirus outbreak.
- About one in five (22%) households with anyone who has had COVID-19 report serious problems affording medical care during the coronavirus outbreak. About one in ten (9%) households with anyone who has had COVID-19 report losing their health insurance during this time, while an additional 7% volunteered that they did not have insurance coverage before the start of the outbreak.
- Among households with anyone who has had COVID-19 and are living with children under 18 years old, most (87%) have faced serious problems caring for their children during the coronavirus outbreak.

XI. Serious Problems of Households in Major Cities

There has been significant geographic variation in the health, economic, and work-related impacts of coronavirus on U.S. households, including variation by region of the country and by metropolitan status. In particular, coronavirus has had unique impacts on cities and densely populated urban areas. In addition to the national sample, this polling series surveyed representative samples of households in the four largest U.S. cities—New York City, Los Angeles, Chicago, and Houston—to examine their unique experiences during this time. For more details, please see the companion report, *The Impact of Coronavirus on Households in Major U.S. Cities*. Highlights of serious problems reported by households in the four largest U.S. cities are included below.

- Half or more households in the four largest U.S. cities—New York City (53%), Los Angeles (56%), Chicago (50%), and Houston (63%)—report facing serious financial problems during the coronavirus.
- When it comes to employment problems, half or more households in these cities also report any adult household members have lost their jobs, been furloughed, or had wages or hours reduced since the start of the outbreak (New York – 50%, Los Angeles – 61%, Chicago – 51%, Houston – 57%). Households with job or wage losses report facing widespread financial problems, ranging from depleting savings to serious problems paying rent.
- In health care, 19% of New York households, 20% of Los Angeles households, 23% of Chicago households, and 27% of Houston households report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak. A majority of these households with anyone who has been unable to get care when needed (New York City – 59%, Los Angeles – 63%, Chicago – 55%, Houston – 75%) report negative health consequences as a result.
- When it comes to shared transit, outsized shares of households in major cities report anyone in their household has been using public transportation, taxis, or ride sharing services during the coronavirus outbreak (New York City – 59%, Los Angeles – 27%, Chicago – 41%, Houston – 19%). Serious concerns about their safety from coronavirus are widely reported by households with anyone using public transportation, taxis, or ride sharing services in these cities (New York City – 76%, Los Angeles – 70%, Chicago – 70%, Houston – 78%).

XII. Serious Problems of Households in Rural Areas

The health, economic, and work-related impacts of coronavirus on U.S. households varies by several geographic factors, including region of the country and metropolitan status. In particular, rural communities may face distinct challenges during the coronavirus outbreak due to long-standing systemic health and social inequities. For more details, please see the companion report, *The Impact of Coronavirus on Households in Rural America*. Highlights of serious problems reported by households in rural areas are included below.

- More than four in ten rural households (42%) report facing serious financial problems during the coronavirus outbreak, including about three in ten (31%) who have used up all or most of their savings, and about one in five (21%) who report serious problems paying credit cards, loans, or other debt. An additional 10% of rural households report not having any household savings prior to the outbreak.
- More than four in ten rural households (43%) report any adult household members have lost their jobs, been furloughed, or had wages or hours reduced since the start of the outbreak. Among rural households with these job or wage losses during the coronavirus outbreak, about two in three (66%) report facing serious financial problems.
- In health care, about one in four rural households (24%) report anyone in their household has been unable to get medical care for a serious problem when they needed it during the coronavirus outbreak, with a majority of those unable to get care (56%) reporting negative health consequences as a result.
- When it comes to internet connectivity, about one in three rural households (34%) report either having serious problems with their internet connection to do their jobs or schoolwork, or that they do not have a high-speed internet connection at home.

XIII. Methodology

The poll in this study is part of an on-going series of surveys developed by researchers at the Harvard Opinion Research Program (HORP) at Harvard T.H. Chan School of Public Health in partnership with the Robert Wood Johnson Foundation and NPR. The research team consists of the following members at each institution.

Harvard T.H. Chan School of Public Health: Robert J. Blendon, Emeritus Professor of Health Policy and Political Analysis and Executive Director of HORP; John M. Benson, Senior Research Scientist and Managing Director of HORP; Mary G. Findling, Senior Research Specialist; Chelsea Whitton Pearsall, Research Coordinator.

Robert Wood Johnson Foundation: Carolyn Miller, Senior Program Officer, Research-Evaluation-Learning; Jordan Reese, Director of Media Relations; Martina Todaro, Research Associate, Research-Evaluation-Learning.

NPR: Andrea Kissack, Senior Supervising Editor, Science Desk; Joe Neel, Deputy Senior Supervising Editor, Science Desk; Vickie Walton-James, Senior Supervising Editor, National Desk; Laura Smitherman, Deputy Senior Supervising Editor, National Desk; Luis Clemens, Supervising Editor, National Desk; Ken Barcus, Midwest Bureau Chief; Jason DeRose, Senior Editor, National Desk.

Interviews were conducted online and via telephone (cellphone and landline), **July 1 – August 3, 2020**, among a nationally representative, probability-based sample of 3,454 adults age 18 or older in the U.S. Data collection was conducted in English and Spanish by SSRS (Glen Mills, PA), an independent research company. The margin of sampling error, including the design effect, was ± 3.3 percentage points at the 95% confidence level for national data. For cities, the margins of error are ± 5.4 percentage points for New York City, ± 7.1 percentage points for Los Angeles, ± 5.4 percentage points for Chicago, and ± 6.3 percentage points for Houston. By race/ethnicity, the margins of error are ± 4.0 percentage points for whites, ± 8.8 percentage points for Latinos, ± 9.1 percentage points for Blacks, ± 14.1 percentage points for Asians, and ± 15.0 percentage points for Native Americans. In addition, the margins of error are ± 6.0 percentage points for households with children under 18 and ± 5.4 percentage points for households in rural America.

The core of the sample was address-based, with respondents sampled from the United States Postal Service's Computerized Delivery Sequence (CDS) file. Sampled households were sent an invitation letter including a link to complete the survey online and a toll-free number that respondents could call to complete the survey with a telephone interviewer. All respondents were sent a reminder postcard, which also included a QR code they could scan to be linked to the survey via a smart device. Households that could be matched to telephone numbers and that had not yet completed the survey were called to attempt to complete an interview. In order to represent the hardest-to-reach populations, the address-

based sample (ABS) was supplemented by telephone interviews with respondents who had previously completed interviews on the weekly random-digit dialing (RDD) SSRS Omnibus poll and online using the SSRS Opinion Panel, a probability-based panel.

A total of 2,992 respondents completed the questionnaire online, 127 by calling in to complete, and 335 were completed as outbound interviews.

Possible sources of non-sampling error include non-response bias, as well as question wording and ordering effects. Non-response produces some known biases in survey-derived estimates because participation tends to vary for different subgroups of the population. To compensate for these known biases and for variations in probability of selection within and across households, the samples were weighted to match the distribution of the population based on data from the U.S. Census Bureau's 2018 American Community Survey (ACS). Weighting parameters included: gender, age, education level, race/ethnicity, and region.

Respondents who were the only person living in a household were asked about their own experiences. Respondents who had anyone else also living in their household were asked about the experiences of anyone living in the household. Together these responses represent the experience of the household.

Characteristics of Population Subgroups: National

	Number of interviews (unweighted)
Total national adults	3454
By Race/ethnicity	
White	1750
Black	666
Latino	648
Asian	224
Native American	101
By household income (2019)	
<\$100,000/year (NET)	2470
<\$30,000/year	993
\$30,000-<\$100,000/year	1477
\$100,000 or more/year	937
By metro status	
Urban	2311
Suburban	598
Rural	543
Job/wage loss in household	1570
Household member works...	
In person at health care institution	439
Away from home at non-healthcare job	1503
From home	1489
Household member unable to get or delayed getting...	
Medical care for serious problem	727
Elective procedure or surgery	531
Rx drugs to manage a major health issue	319
Household member used telehealth	1763
Child under age 18 in household	1000
Household member with disability	676
Household member told they have COVID-19	155
Household member at high risk	1511
Household member uses shared transportation	828
Four largest cities	
New York City	512
Los Angeles	507
Chicago	529
Houston	447

NPR
ROBERT WOOD JOHNSON FOUNDATION
HARVARD T.H. CHAN SCHOOL OF PUBLIC HEALTH

**THE IMPACT OF CORONAVIRUS
ON HOUSEHOLDS ACROSS AMERICA**

The survey was conducted for National Public Radio, the Robert Wood Johnson Foundation, and Harvard T.H. Chan School of Public Health, online and via telephone (cellphone and landline) by SSRS, an independent research company. Interviews were conducted in English and Spanish, **July 1 – August 3, 2020**, among a nationally representative, probability-based sample of 3,454 adults age 18 or older in the U.S. The margin of sampling error for the total national sample is ± 3.3 percentage points at the 95% confidence level.

The main part of the sample was address-based, with respondents sampled from the United States Postal Service’s Computerized Delivery Sequence (CDS) file. Sampled households were sent an invitation letter including a link to complete the survey online and a toll-free number that respondents could call to complete the survey with a telephone interviewer. In order to represent the hardest-to-reach populations, the address-based sample (ABS) was supplemented by telephone interviews with respondents who had previously completed interviews on the weekly random-digit dialing (RDD) SSRS Omnibus poll and online using the probability-based SSRS Opinion Panel. A total of 2,992 respondents completed the questionnaire online, 127 by calling in by telephone, and 335 were completed by outbound interviews.

Respondents who were the only person living in a household were asked about their own experiences. Respondents who had anyone else also living in their household were asked about the experiences of anyone living in the household. Together these responses represent the experience of the household.

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I. FINANCIAL AND WORKPLACE EXPERIENCES

In this survey, we'll be asking you about serious problems you and people living with you have experienced as a result of the coronavirus outbreak in the United States, which began earlier this year. Most questions are about anyone living in your household, meaning you and anyone else currently living with you, whether or not they are a permanent resident at your address. By "serious problem," we mean something that creates great difficulty for you and people living in your household.

Serious Financial Problems

Q4. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had (INSERT ITEM), or not?

- a. serious problems paying (your/their) rent or mortgage

	Yes	No	Don't know/ Refused/Web blank
National	19	81	*

- b. serious problems paying for utilities, like gas or electricity

	Yes	No	Don't know/ Refused/Web blank
National	18	82	*

- c. serious problems making car payments

	Yes	No	Don't know/ Refused/Web blank
National	14	86	*

- d. serious problems affording medical care

	Yes	No	Don't know/ Refused/Web blank
National	15	84	1

- e. serious problems paying credit card bills, loans, or other debt

	Yes	No	Don't know/ Refused/Web blank
National	21	78	1

- f. serious problems affording food

	Yes	No	Don't know/ Refused/Web blank

National	16	84	*
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g. other serious financial problems

	Yes	No	Don't know/ Refused/Web blank
National	14	86	*

**Yes Summary Table
Based on total respondents**

	National
Serious problems paying "your"/"their" rent or mortgage	19
Serious problems paying for utilities, like gas or electricity	18
Serious problems making car payments	14
Serious problems affording medical care	15
Serious problems paying credit card bills, loans, or other debt	21
Serious problems affording food	16
Other serious financial problems	14

Q4g. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had other serious financial problems, or not? **(If had other serious financial problems since the start of the coronavirus outbreak, ask)** Q4ga. What other serious financial problems (have you/has anyone living in your household) had since the start of the coronavirus outbreak?

Q4g/Q4ga Combo Table
Based on total respondents

	National
Have had other serious financial problems	14
Job loss/unemployed/laid off/reduced hours	5
Loss of income/wages/benefits	4
Serious problems affording car repairs/maintenance/gas	2
Serious problems paying basic living expenses/everday household needs	2
Serious problems paying for school/college tuition fees/student loans	1
Serious problems affording/finding daycare/childcare	1
Unable to save/Drained savings account	1
Problems supporting family members	1
Other	3
Don't know/Refused/Web Blank	*
Have not had other serious financial problems	86
Don't know/Refused/Web blank	*

Q4a. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems paying (your/their) rent or mortgage, or not? **(If had serious problems paying their rent or mortgage since the start of the coronavirus outbreak, ask)** Q4aa. And at any point since the start of the coronavirus outbreak, have (you/they) fallen behind on paying the rent or mortgage, or not?

**Q4a/Q4aa Combo Table
Based on total respondents**

	National
Yes, have had serious problems paying their rent or mortgage	19
Yes, have fallen behind on paying the rent or mortgage	11
No, have not fallen behind on paying the rent or mortgage	8
No, have not had serious problems paying their rent or mortgage	81
Don't know/Refused/Web blank if had serious problems paying their rent or mortgage	*

Q5. At any point since the start of the coronavirus outbreak, (have you/to your knowledge, has anyone living in your household) used up all or most of (your/their) savings, or not?

	National
Yes	31
No	59
I did not have/No one in my household had any savings prior to the coronavirus outbreak	10
Don't know/Refused/Web blank	*

**Q4/Q5 Serious Financial Problems Summary Table
Based on Total Respondents**

	National
Have had serious financial problems (NET)	46
Have not had serious financial problems	54

Serious Problems with Employment/Work

Q6. At any point since the start of the coronavirus outbreak, (INSERT ITEM), or not?

- a. (have you/anyone age 18 or older living in your household) lost (your/their job), (your/their) business, or been furloughed

	National
Yes	33
No	53
I was not/No one in my household was working before the start of the coronavirus outbreak/ Don't know/Refused/Web Blank	14

- b. (have you/has anyone age 18 or older living in your household) had wages or hours reduced, or taken mandatory unpaid leave

	National
Yes	37
No	49
I was not/No one in my household was working before the start of the coronavirus outbreak/ Don't know/Refused/Web blank	14

Employment Loss Summary: Lost job, lost business, been furloughed, had wages or hours reduced, or taken mandatory unpaid leave

Based on total respondents

	National
Employment loss for adult in the household (lost job, lost business, been furloughed, had wages or hours reduced, or taken mandatory unpaid leave)	46
Did not have employment loss for an adult in the household	54

(Asked of respondents/someone in their household who lost their job or business, were furloughed, had wages or hours reduced, or took mandatory unpaid leave; n=1570)

Q7. Have any of these employment changes caused serious problems for (you/your household), or not?

	Yes	No	Don't know/ Refused/Web blank
National	46	53	1

**Employment loss/serious problem
Based on total respondents**

	National
Employment loss for adults in the household (lost job, lost business, been furloughed, had wages or hours reduced, or taken mandatory unpaid leave)/Caused serious problems	22
Employment loss/Didn't cause serious problems	24
No employment loss for adults in the household	54

Q8. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) lost (your/their) health insurance coverage?

	National
Yes	6
No	90
I did not have/No one in my household had health insurance coverage before the start of the coronavirus outbreak	4
Don't know/Refused/Web blank	*

Experiences in the Workplace

Q9. What about now? (Are you/?/Is anyone age 18 or older living in your household) currently employed full-time or part-time, or are no people age 18 or older living in your household currently employed at this time?)

	National
Yes, employed full-time or part-time	70
No, not employed full-time or part-time	30
Don't know/Refused/Web blank	*

(Asked of respondents/someone in their household who is currently working full or part time; n=2334)

Q10. (Do you/Does anyone age 18 or older living in your household) currently do at least some of (your/their) work from home, or not?

	Yes	No	Don't know/ Refused/Web blank
National	50	50	*

(Asked respondents/someone in their household who is currently working full or part time and is working from home at least some of the time; n=1489)

Q11. And (do you/among those people age 18 or older living in your household who are working from home, do any of them) have serious problems working from home, or not?

	Yes	No	Don't know/ Refused/Web blank
National	8	92	*

Q12. Since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems with (your/their) internet connection to do work or schoolwork, or not?

	Yes	No	I don't have internet	Don't know/ Refused/Web blank
National	18	79	3	*

(Asked of respondents/Someone in their household who is currently working full or part time; n=2334)

Q13. And (do you/does anyone living in your household) currently work at least part time in person at a health care institution that provides patient care, such as a hospital, nursing home, doctor’s office, or in-home visits?

	Yes	No	Don’t know/ Refused/Web blank
National	19	81	*

**Q9/Q13 Combo Table
Based on total respondents**

	National
Someone age 18+ in household employed full-time or part-time	70
Respondent/Someone in their household works in person at a health care institution that provides patient care	13
No, no one in their household works in person at a health care institution that provides patient care	57
No, not employed full-time or part-time	30
Don’t know/Refused/Web blank	*

(Asked of respondents/someone in their household who is currently working full or part time in-person at a health care institution; n=439)

Q14. And (do you/among those household members, do any of them) have serious concerns about (your/their safety) from the virus at work, or not?

	Yes	No	Don’t know/ Refused/Web blank
National	59	41	*

(Asked of respondents/someone in their household who is currently working full or part time; n=2334)

Q15. And aside from health care work in patient care, (do you/does anyone living in your household) currently ever leave (your/their home) to do any other type of work, or not?

	Yes	No	Don't know/ Refused/Web blank
National	73	27	*

**Q9/Q15 Combo Table
Based on total respondents**

	National
Someone age 18+ in household employed full-time or part-time	70
Respondent/Someone living in your household currently ever leaves their home to do any other type of work	51
No one living in their household currently ever leaves their home to do any other type of work	19
No, not employed full-time or part-time	30
Don't know/Refused/Web blank	*

(Asked of respondents/someone in their household who is currently working full or part time and ever leaves home to do non-health care work; n=1503)

Q16. And (do you/among those household members, do any of them) have serious concerns about (your/their) safety from the virus at work, or not?

	Yes	No	Don't know/ Refused/Web blank
National	47	53	-

II. HEALTH CARE AND HEALTH EXPERIENCES

Health Care

Q17. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) been unable to get medical care or delayed getting medical care for a serious problem when (you/they) needed it, or not?

	Yes, been unable to get medical care or delayed getting medical care	No	Don't know/ Refused/Web blank
National	20	79	1

(Asked of respondents/someone in their household who have been unable to get medical care or delayed getting medical care for a serious problem when they needed it since the start of the coronavirus outbreak; n=727)

Q18. And overall, do you think delays or being unable to get medical care had any negative health consequences for you/them?

	Yes	No	Don't know/ Refused/Web blank
National	57	43	*

(Asked of respondents/someone in their household who had negative health consequences due to being unable to get medical care or delaying getting medical care for a serious problem when they needed it since the start of the coronavirus outbreak; n=434)

Q19. Please tell me whether or not any of the following were reasons that (you/anyone living in your household) could not get the health care (you/they) needed.

- a. (You/You or they) could not afford that health care

	Yes	No	Don't know/ Refused/Web blank
National	34	65	1

- b. (You/You or they) could not find a doctor who would take your/their health insurance

	Yes	No	Don't know/ Refused/Web blank
National	14	84	2

- c. (You/You or they) could not get an appointment during the hours you/they needed

	Yes	No	Don't know/ Refused/Web blank

National	46	53	1
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d. (You/You or they) felt the health care location was too far or difficult to get to

	Yes	No	Don't know/ Refused/Web blank
National	24	76	*

e. (You/You or they) could not find a doctor who would see you/them

	Yes	No	Don't know/ Refused/Web blank
National	44	56	-

Q19 Yes Summary Table

Based on respondents/someone in their household who had negative health consequences due to being unable to get medical care or delaying getting medical care for a serious problem when they needed it since the start of the coronavirus outbreak; n=434)

	National
(You/You or they) could not afford that health care	34
(You/ You or they) could not find a doctor who would take your/their health insurance	14
(You/You or they) could not get an appointment during the hours you/they needed	46
(You/You or they) felt the health care location was too far or difficult to get to	24
(You/You or they) could not find a doctor who would see you/them	44

Q20. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) been unable to get or delayed getting an elective procedure or surgery done for an important health problem, or not?

	National
Yes	15
No	45
I did not need/No one in my household needed an elective procedure or surgery done for an important health problem	40
Don't know/Refused/Web blank	*

(Asked of respondents/someone in their household who have been unable to get or delayed getting an elective procedure or surgery done for an important health problem since the start of the coronavirus outbreak; n=531)

Q21. And overall, do you think delays or being unable to get elective procedures had any negative health consequences for (you/them), or not?

	Yes	No	Don't know/Refused/Web blank
National	54	44	2

Q22. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) been unable to get or delayed getting prescription drugs to manage a major health issue, or not?

	National
Yes	9
No	73
I do not need/No one in my household needs prescription drugs to manage a major health issue	18
Don't know/Refused/Web blank	*

(Asked of respondents/someone in their household who have been unable to get or delayed getting prescription drugs to manage a major health issue since the start of the coronavirus outbreak; n=319)

Q23. And overall, do you think delays or being unable to get prescription drugs had any negative health consequences for (you/them), or not?

	Yes	No	Don't know/Refused/Web blank
National	65	35	*

Telehealth

Q24. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) received advice or treatment from a doctor or other health care professional over the phone or through a smartphone, tablet, or computer because (you/they) could not see one in person?

	Yes	No	Don't know/ Refused/Web blank
National	50	50	*

(Asked of respondents/someone in their household who have received advice or treatment from a doctor or other health care professional over the phone or through a smartphone, tablet, or computer because they could not see one in person since the start of the coronavirus outbreak; n=1763)

Q25. Thinking about your/their most recent time doing this, were you/they satisfied or dissatisfied with the advice or treatment you/they received?

	Satisfied	Dissatisfied	Don't know/ Refused/Web blank
National	86	14	*

Health and Well-being

Q26.(Has a doctor or other health care professional ever told you that you have a chronic illness, such as heart disease, lung disease, cancer, diabetes, high blood pressure, asthma or a mental health condition, or hasn't that happened?/To the best of your knowledge, has a doctor or other health care professional ever told anyone living in your household that they have a chronic illness, such as heart disease, lung disease, cancer, diabetes, high blood pressure, asthma or a mental health condition, or hasn't that happened)?

	Yes	No	Don't know/ Refused/Web blank
National	50	49	1

Q27. (Do you/Does anyone living in your household) have any disability that keeps (you/them) from participating fully in work, school, housework, or other activities?

	Yes	No	Don't know/ Refused/Web blank
National	22	77	1

Q28. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems coping with social and physical isolation, or not?

	Yes	No	Don't know/ Refused/Web blank
National	25	75	*

Q29. To the best of your knowledge, (are you/is anyone living in your household) at high risk for developing serious illness from coronavirus or COVID-19 due to (your/their) age or underlying medical conditions, or not?

	Yes	No	Don't know/ Refused/Web blank
National	44	56	*

III. GENERAL EXPERIENCES

Q30. At any point since the start of the coronavirus outbreak, have any nonprofit groups, churches, or neighbors helped (you/anyone living in your household) with serious problems (you/they) have had, or not?

	Yes	No	Don't know/ Refused/Web blank
National	7	93	*

Q31. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) received help from the federal or state government for serious problems (you/they) have had, or not?

	Yes	No	Don't know/ Refused/Web blank
National	16	84	*

Q32. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) received help from the local government for serious problems (you/they) have had, or not?

	Yes	No	Don't know/ Refused/Web blank
National	5	94	1

Q33. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) experienced discrimination or unfair treatment because of (your/their) race or ethnicity when (you/they) tried to get help from a healthcare or public health professional, or not?

	Yes	No	Don't know/ Refused/Web blank
National	2	98	*

(Asked of respondents/someone in their household who is disabled; n=676)

Q34. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) experienced discrimination or unfair treatment because of (your/their) disability when (you/they) tried to get help from a healthcare or public health professional, or not?

	Yes	No	Don't know/ Refused/Web blank
National	6	94	*

Q35. How often, if at all, do you personally wear a mask or face covering when you are in public places?

	Always	Sometimes	Rarely	Never	Don't know/ Refused/ Web blank
National	74	16	5	5	*

Q36. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) ever had a problem getting a mask when (you/they) needed one, or not?

	Yes	No	Don't know/ Refused/ Web blank
National	20	80	*

Q37. Do you personally know someone, such as a close friend or neighbor, who has experienced serious financial problems because of the coronavirus outbreak, or not?

	Yes	No	Don't know/ Refused/ Web blank
National	46	54	*

Food and Nutrition

Q38. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems with not getting enough food to eat every day, or (have you not/no members of your household) had serious problems with this?

	Yes	No	Don't know/ Refused/Web blank
National	7	92	1

Q39. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) missed or delayed paying any major bills in order to ensure (you/everyone) had enough to eat, or not?

	Yes	No	Don't know/ Refused/Web blank
National	17	83	*

(Asked of respondents/someone in their household who missed or delayed paying some major bills in order to ensure that they had enough to eat since the start of the coronavirus outbreak; n=615)

Q39a. Is missing or delaying paying these bills causing you/anyone living in your household serious financial problems?

	Yes	No	Don't know/ Refused/Web blank
National	68	31	1

Q39/Q39a Combo Table Based on total respondents

	National
Missed or delayed paying any major bills in order to ensure they had enough to eat	17
This caused serious financial problems	11
This did not cause serious financial problems	6
Have not missed or delayed paying any major bills in order to ensure they had enough to eat	83
Don't know/Refused/Web blank	*

IV. CAREGIVING AMONG HOUSEHOLDS WITH CHILDREN

(Asked of respondents who have a child under age 18 in their household; n=1000)

Q40. What is the age of the youngest child living in your household?

Q40a. Could you please tell me if your youngest child is:

	National
Eight years or younger (NET)	55
Less than one year old	10
1 to 2 years old	18
3 to 4 years old	10
5 to 8 years old	18
Nine years or older (NET)	44
9 to 12 years old	18
13 to 15 years old	14
16 to 17 years old	11
Don't know/Refused/Web blank	1

Q41. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems with any of the following?

(Asked of respondents who have a child under age 18 in their household; n=1000)

a. taking care of children in your household

	National
Yes	10
No	90
Don't know/Refused/Web blank	*

(Asked of respondents who have a child under age 18 in their household; n=1000)

b. keeping the education of children in your household going

	National
Yes	36
No	64
Don't know/Refused/Web blank	*

(Asked of respondents who have a child under age 18 in their household; n=1000)

c. finding space for children in your household to play or get physical activity while maintaining a safe distance from others

	National
Yes	21
No	79
Don't know/Refused/Web blank	*

(Asked of respondents who have a child under age 18 in their household; n=1000)

d. helping children in your household adjust to major changes in their lives

	National
Yes	35
No	65
Don't know/Refused/Web blank	*

(Asked of respondents who have a child under age 18 in their household and are either employed or lost their job or business, or have been furloughed; n=943)

e. getting care for children when (you/adults) need to work

	National
Yes	18
No	67
I am not working	15
Don't know/Refused/Web blank	*

Q41 a-e Combo Table

Based on respondents who have a child under age 18 in their household; n=1000

	National
Have had serious problems	59
No serious problem	41

Working Household with Child 2

Based on total respondents

	National
Working household with child (have a child under age 18 in their household and are either employed or lost their job or business, or have been furloughed)	34
Non-working household with child	1
No child in household	64
Refused if child in household	1

(Asked of respondents who have more than one adult in the household; n=2333)

Q42. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems taking care of parents, grandparents, or other adults living with you?

	National
Yes	4
No	44
I have no parents, grandparents, or other adults needing care living with me	52
Don't know/Refused/Web blank	*

V. HOUSING AND TRANSPORTATION

(Now I am going to ask some questions/The next few questions will ask) about your current housing situation, whether or not it is your permanent address. These questions are about anyone living in your household, meaning you and anyone else currently living with you, whether or not they are a permanent resident at your address.

Q43. Since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems with living in a severely cramped housing situation, or not?

	Yes	No	Don't know/ Refused/Web blank
National	6	94	*

Q44. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems finding time to get physical activity or exercise?

	Yes	No	Don't know/ Refused/Web blank
National	24	76	*

Q44a. At any point since the start of the coronavirus outbreak, (have you/has anyone living in your household) had serious problems finding space to get physical activity or exercise while maintaining a safe distance from others?

	Yes	No	Don't know/ Refused/Web blank
National	19	81	*

Q45. At any point since the start of the coronavirus outbreak, has your home had any serious heating or cooling problems, mold problems, pest problems, problems with unsafe drinking water, or other serious environmental problems?

	Yes	No	Don't know/ Refused/Web blank
National	11	89	*

Q46. At any point since the start of the coronavirus outbreak, have you personally moved, even if temporarily?

	Yes	No	Don't know/ Refused/Web blank
National	8	92	*

Q47. At any point since the start of coronavirus outbreak, (have you/any members of your household) been using public transportation, taxis, or ride sharing services, or haven't (you/they)?

	Yes	No	Don't know/ Refused/Web blank
National	11	89	*

(Asked of respondents/someone in their household who have been using public transportation, taxis, or ride sharing services at any point since the start of the coronavirus outbreak; n=828)

Q48. (Are you/Is anyone living in your household) seriously concerned about (your/their) safety from the virus when using public transportation, taxis, or ride sharing services, or not?

	Yes	No	Don't know/ Refused/Web blank
National	62	38	-

VI. HEALTH DEMOGRAPHICS

Q49. At any point since the start of the coronavirus outbreak, has anyone living in your household received any government assistance from SNAP, the Supplemental Nutrition Assistance Program, or WIC, the Women, Infants, and Children Program, or not?

	Yes	No	Don't know/ Refused/Web blank
National	15	85	*

Q50. At any point since the start of the coronavirus outbreak, has anyone living in your household received any government assistance from public assistance or Temporary Assistance for Needy Families (TANF), or not?

	Yes	No	Don't know/ Refused/Web blank
National	3	97	*

Q51. Does your home have high-speed internet access, or not?

	Yes	No	Don't know/ Refused/Web blank
National	85	15	*

Q52. Are you, yourself, currently covered by any form of health insurance or health plan, or do you not have health insurance at this time?

(Asked of respondents who are covered by health insurance)

Q53. Which of the following is your main source of health insurance coverage?

(Asked of respondents who are covered by Medicaid or Medicare)

Q54. Do you also have coverage from Medicare/Medicaid or [INSERT STATE SPECIFIC NAME], or not?

(Asked of respondents who have purchased their own health insurance)

Q55. Did you purchase it from a government exchange or agency, or not?

**Q52/Q53/Q54/Q55 Combo Table
Based on total respondents**

	National
Yes, covered by health insurance	87
A plan through your or your spouse's employer or union	38
A plan you purchased yourself	7
Purchased it from a government exchange or agency	2
Did not purchase it from a government exchange or agency	4
Don't know/Refused/Web blank	1
Medicare (total)	25
Medicaid (total)	16
Medicare and not Medicaid	16
Medicaid and not Medicare	8
Medicare + Medicaid	8
The VA or Tricare	4
Indian Health Service	*
Plan through your parent/mother/father	4
Some other form of insurance	2
Don't know/Refused/Web blank	*
No, not covered by health insurance	13
Don't know/Refused/Web blank	*

Q56. To the best of your knowledge, has a doctor or other health care professional ever told anyone living in your household that they have coronavirus or COVID-19, or hasn't that happened?

	Yes	No	Don't know/ Refused/Web blank
National	4	96	*

**Government Program
Based on total respondents**

	National
Uses any of these government programs: SNAP, WIC, govt asst, TANF, or Medicaid	23
Does not use any of these	77

VII. DEMOGRAPHICS

Q1. How many adults 18 or older are currently living in your household? Please include yourself and all the adults who live with you.

	National
One	19
Multiple adults in household (NET)	81
Two	57
Three	16
Four	6
Five or more	2
Don't know/Refused/Web Blank	*

Q2. How many children under 18 are currently living in your household?

	National
None	64
Any children in household (NET)	36
One	17
Two	11
Three	5
Four	3
Five or more	1
Don't know/Refused/Web Blank	*

Q1/Q2 Summary Table Based on total respondents

	National
One	16
Two	38
Three	17
Four	14
Five or more	14
Don't know/Refused/Web Blank	*

AGE OF RESPONDENT**Based on total respondents**

	18 to 29	30 to 49	50 to 64	65+
National	18	33	27	22

RACE/ETHNICITY OF RESPONDENT**Based on total respondents**

Are you, yourself, of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

What is your race? Are you white, black or African American, Asian, American Indian or Alaska Native, or Native Hawaiian or other Pacific Islander?

(Ask those who identify as both Hispanic and American Indian/Alaskan Native)

With which do you identify more?

Race Table**Based on total respondents**

	National
Hispanic	15
Non-Hispanic white	64
Non-Hispanic Black	11
Non-Hispanic Asian	6
American Indian/Alaska Native	1
Non-Hispanic Native Hawaiian/Pacific Islander	*
Non-Hispanic else	3

D2. What is the last grade or class that you completed in school?

	National
High school or less (NET)	38
Less than high school (Grades 1-8 or no formal schooling)	3
High school incomplete (Grades 9-11 or Grade 12 with no diploma)	6
High school graduate (Grade 12 with diploma or GED certificate)	21
Vocational, business, technical, or training courses after high school that did not count toward an associate degree from a college, community college or university (e.g., training for a certificate or an apprenticeship)	8
Some College (NET)	30
Some college, no degree (includes some community college)	19
Two-year associate degree from a college or university	11
College or post-graduate (NET)	33
Four-year college or university degree/Bachelor's degree (e.g., BS, BA, AB)	14
Some postgraduate or professional school, no postgraduate degree	4
Post-graduate or professional degree, including master's, doctorate, medical, or law degree (e.g., MA, MS, PhD, MD, JD)	15
Don't know/Refused/Web blank	*

D5. Is the home where you are currently living owned or rented?

	Owned	Rented	Don't know/ Refused/Web blank
National	64	36	*

D6. Are you registered to vote at your present address, or not?"

	Yes	No	Don't know/ Refused/Web blank
National	77	23	*

PARTY. In politics today, do you consider yourself a Republican, Democrat, an independent, or what?

	Republican	Democrat	Independent	None	Other	Don't know/ Refused/ Web blank
National	25	32	22	14	5	2

D10/D10a/D10b Combo Table - Household Income in 2019
Based on total respondents

	National
Less than \$50,000 (NET)	48
Under \$15,000	12
\$15,000 to under \$20,000	6
\$20,000 to under \$25,000	7
\$25,000 to under \$30,000	7
\$30,000 to under \$35,000	5
\$35,000 to under \$50,000	11
Less than \$50,000 unspecified	*
\$50,000 but less than \$100,000 (NET)	27
\$50,000 to under \$75,000	15
\$75,000 to under \$100,000	13
\$50,000 but less than \$100,000 unspecified	*
Over \$100,000 (NET)	23
\$100,000 to under \$150,000	12
\$150,000 to under \$200,000	6
\$200,000 to under \$250,000	2
\$250,000 or more	3
Over \$100,000 unspecified	*
Don't know/Refused/Web blank	1

RSEX. Are you male or female?

	Male	Female	Other	Don't know/ Refused/Web blank
National	48	51	1	*

D11. Do you consider yourself to be heterosexual or straight, gay or lesbian, bisexual, or a different identity I haven't mentioned?

	National
Heterosexual or Straight	91
LGBQ (NET)	8
Gay or Lesbian	3
Bisexual	2
Queer/Other	3
Don't know/Refused/ Web blank	1

D11A. Some people describe themselves as transgender when they experience a different gender identity from their sex at birth. For example, a person who was raised male, but who identifies as female. Some people who do not identify as either male or female might also call themselves transgender. Do you consider yourself to be transgender?

	Transgender	Genderqueer or gender non- conforming	No	Donb't know/Refused/Web blank
National	*	1	98	1

LGBTQ Identity
Based on total respondents

	National
LGBTQ	8
Cis and Straight	91
Don't know/Refused/ Web blank	1