

Recognition Guiding Principles

- 1. Just say thank you!
 - It's fast, easy, free and meaningful
- 2. Pay attention and be specific
 - Notice when employees are doing something well and make sure they know exactly what they did to receive the recognition. They will be more likely to repeat the behavior.
- 3. Be genuine
 - Focus solely on the recognition at hand and do not mix in other business. Make sure they know you mean it.
- 4. Be timely
 - Recognize employees as soon as you can after the contribution or accomplishment. This makes the link between the behavior and the reward clear and likely to reoccur.
- 5. Reward the right things
 - Link rewards to your departmental values and mission.
- 6. Make sure it fits
 - Be sure that the amount and type of recognition is appropriate for the behavior recognized
- 7. Take a personalized approach
 - Remember "different things for different people". If you are not sure what motivates individual employees, ask them!
- 8. Equal opportunity
 - Make sure everyone gets a chance to be recognized
- 9. Recognize leaders who recognize
 - Help us increase employee engagement at HSPH by giving recognition to managers and leaders who support a "recognition rich" culture.