Field work planning and risk management

Abrania Marrero (amarrerohernandez@g.harvard.edu)

Clara Pons Duran (cponsduran@g.harvard.edu)

Jessica Zamborain-Mason (<u>izm@hsph.harvard.edu</u>)

Rose Postdoctoral Research Fellows

Rose Service Learning Fellowship





Recap from Session One

- Defining community
- Tenets of community engagement
- Co-design and negotiation
- Budgeting

Something I wish I knew before my community engaged learning experience.

Advice from former Rose Fellows



PROCESS

- Flexibility to adjust / pivot project when opportunities arise
 - Reflecting on value of skills gained and project impact
 - Planning for multiple project directions / possibilities
 - Receptivity to partner's changing needs
- The **slowness** of research and practice
 - Challenges / time intensity of institutional review
 - Planning for **delays** ahead of time
 - Adapting to **pace** of partner organization
 - Limited time in the field
 - Relaxing / letting go of efficiency and the need to accomplish "tasks"
- Tempering promises, and focusing on **relationships** and experiences
- Importance of communication and teamwork
 - Asking for help (from partners, advisor, etc.)
 - Identifying mentor(s) to guide your work
- Tailoring format of presentations / materials to audience
- **Journaling** about conversations, insights, and future directions

PARTNERSHIP

- Identifying organizational priorities (e.g., intent, strategic plan) and contentions
- Scoping the size and capacity of the organization
- Meeting with stakeholders ahead of time
- Setting clear expectations / delineation of role within organization
- Establishing **clear boundaries** for fellowship
- Learning about community beforehand, including demographics and challenges
- Connecting with community members who can vouch for you and establish **trust**
- **Ethical bounds** of interaction with community members

PERSONAL

- Letting go of **expectations** / desire to predict
 - Not chasing or interpreting results prematurely
 - Comfort with unknowns / uncertainty
- Engaging early and meaningfully, even when it is uncomfortable
 - Jumping in, even when we are **not ready**
 - Recognizing positive outcomes from difficult conversations
- Receptivity to feedback
- Approaching collaboration with intentionality and self-awareness
- Letting go of assumptions about what is best for community / organization
 - Importance of asking questions
- Juggling "insider / outsider" identities

PLACE

- Transportation considerations (e.g., roads, public transit, driver's license requirements)
- Language differences, even when from same / similar place
- Bringing **medications**, snacks, and other essentials
- Technical capacities in the field (e.g., computers, internet, analytical experience)

Using field work planning and risk management and awareness to your advantage



Primary considerations in field risk management

- Do good research
- Do no harm to others
- Do no harm to yourself



Why is field risk management and awareness important?

Nothing happens until it happens... Operational environments are often more complex than expected.

US researcher killed by elephant in Zambia

Woman, 29, named as Margarita Metallinou by local media, was in Kafue National Park when the elephant charged



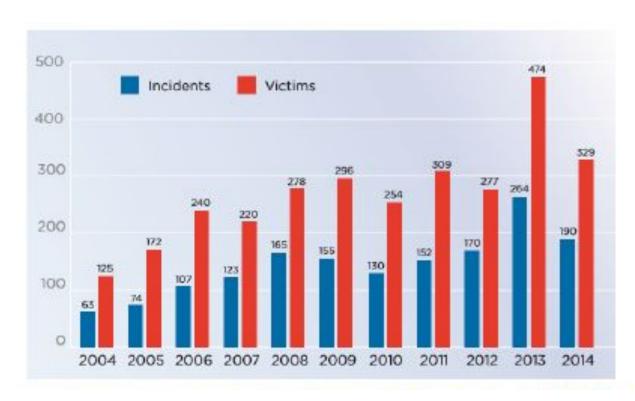


Scientist eaten alive by crocodile, social media says it might be scientists's mistake

Deadly landslides have been in the news on several occasions in recent weeks. A <u>landslide in Yunnan</u>, China, buried a school, killing 18 children. A series of landslides in <u>Uttarakhand, India</u>, claimed the lives of at least 40 people. In Dorset, U.K., three people died in two landslides triggered by heavy rain.

Why is field risk management and awareness important?

In many instances, you just have to be at the wrong place at the wrong moment.



UC Davis Community In Shock After Researcher Killed By Protesters In Ethiopia

October 6, 2016 at 10:25 pm Filed Under: UC Davis



In 2000 there were 41 significant attacks on aid workers recorded across the globe. By 2014, it had risen to 190. In those 15 years, over 3,000 aid workers have been killed, injured or kidnapped.

Why is field risk management and awareness important?

A personal example

Papua New Guinea

Official advice:

High degree of caution

Home > all > news > PNG News > Enquiry to be set over beheading and shooting of youths in Madang

Enquiry to be set over beheading and shooting of youths in Madang

Thursday, April 19, 2018
all, news, PNG News

Field trip planning and risk management tips before, during, and after field work



What we can do: research, keep researching, plan, and keep planning.

Look at location-specific traveler advice (more than one due to political agreements).

- Medical (e.g., vaccines, injuries)
- Visas and permits
- Natural hazards
- Accidents
- Criminology
- Political situation (pre-conflict, post-conflict)
- Kidnapping risk
- Terrorism





Travelers' Health

Travelers Health > Advice for Travelers

Think through your site selection: If it a high-risk environment, do you need to do your planned research there? Is there a safer location you can do the same thing?

Culture codes and practices

Every field site will have particular expectations for, for example, clothing, symbols, and behaviors. Think about your own codes and practices and how comfortable you feel adapting to your field site. Otherwise, it may be best for you to change your field work location plans.





Consider **not only your field site** but also public transit, airports, ground transport, communication services, emergency services, etc.







Choose your **accommodations** and security measures (e.g., door wedge) well. Sleep is your most vulnerable time!

Do a **risk assessment** to recognize and assess complexities that will help you get prepared.

			Consequences				
Ranking		Catastrophic	Very serious	Serious	Not too serious	Not serious	
Likelihood	Very likely	High risk	High risk	High risk	Moderate risk	Moderate risk	
	Likely	High risk	High risk	Moderate risk	Moderate risk	Moderate risk	
	Moderately likely	High risk	Moderate risk	Moderate risk	Low risk	Low risk	
	Unlikely	Moderate risk	Moderate risk	Low risk	Low risk	Low risk	
	Very unlikely	Moderate risk	Low risk	Low risk	Low risk	Low risk	

Risk / Impact Probability Charts

Allows you to:

- **Prioritize measures** to reduce risk (e.g., for funding)
- Avoid, mitigate, and manage risk (e.g., first aid kit, medications, change transport)
- Have contingency plans like evacuation plans
- Create a field safety plan and a communication plan
- Think through **data confidentiality**, including back-up plans and ethics (e.g., uploads, cybersecurity)

Your **community partners** have incredible knowledge, and it is important to include them in your planning process.

It is also important to recognize that those in the field may have different personal experiences.



In the field

Know what is under your control and how you might respond.

Examples within your control:

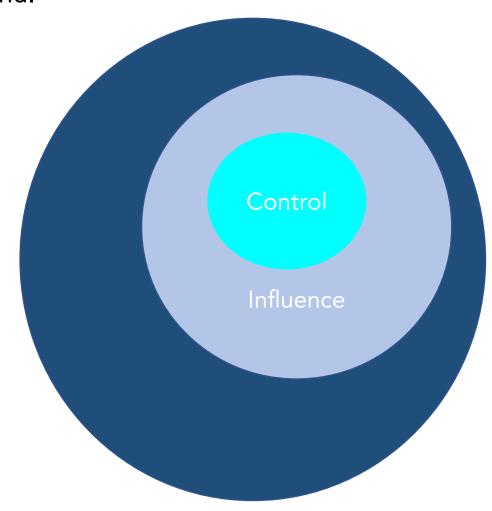
- Physical and mental fitness
- Diet (to a degree)
- Learning language / culture

Examples within your influence:

- Communication with research partners
- Community involvement / participation

Examples out of control / influence:

- Natural hazards
- Political conflicts



In the field

Avoid putting you or the community at risk.

- Know what is normal in your context. Always be aware but allow yourself to be hypervigilant only when you need to
- Have **allies** (e.g. taxi drivers, community partners) and identify who might be able help and who cannot (e.g., police in some places)
- Take your field safety and communication plans seriously
- Identify your **triggers** (e.g., illness) and appropriate responses when do you pull the plug?
 - Act on your contingency plans when triggered
- Try not to make promises
- If your presence or research puts you or the community at risk, it is completely okay to leave before planned



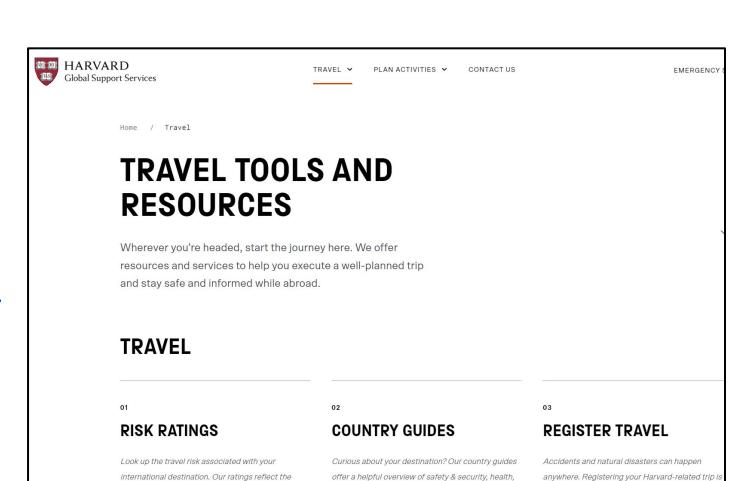
After field work

- Many things are out of our control happen. Do not be too hard on yourself! Use field work as a learning experience for future projects.
- Do not leave your community partners stranded (e.g., follow through on pending reports or conversations)
- Monitor your mental health (e.g., stress, PTSD) and, where applicable, "reverse culture shock"
- Get help and support



Resources in and outside Harvard

- Harvard Global Support Services
- Your mentors and research teams
- <u>UC Safety and Loss Prevention</u> for considerations around first aid, equipment, operation, and handling specimens in remote environments
- Overseas Research: A Practical Guide
- Examples of country-specific travel advice and risks:
 - https://www.smartraveller.gov.au/
 - https://wwwnc.cdc.gov/travel
 - https://travel.gc.ca/



Remember our primary considerations!

- Do good research
- Do no harm to others
- Do no harm to yourself

All of this - from field planning to risk management - is relevant when preparing your RSLF applications (e.g., funding, project, milestones, communication with partners, timeline).

