

# Modules 4, 5, and 8

Module 4: Antenatal Clinic (ANC) Facility Assessment

Module 5: Antenatal Clinic (ANC) Health-Care Worker  
Observation

Module 8: Antenatal Clinic (ANC) Client Exit Interviews

# Module 4: ANC Facility Assessment

Objectives:

To determine

- ANC services provided
- Stockouts of medicine/vaccine/laboratory supplies
- Facility staffing and equipment
- Cost of services

# ANC Facility Assessment

- Survey can be conducted before, during or after ANC survey
- Site supervisor conducts interview with the manager of the facility
- Questionnaire needs to be adapted to local circumstances

# ANC Facility Assessment

## Key Indicators

- Proportion of facilities with a written protocol on malaria during pregnancy
- Proportion of facilities reporting stock out of antimalarial drugs within the last calendar month
- Proportion of facilities that distribute/sell ITNs

# Module 5: Health-Care Worker Observation

## Objective:

Determine

- Are health-care workers providing the needed health-care services?

# Health-Care Worker Observation

Direct observed encounters: ~20-25 per each  
antenatal clinic

Interviewer or site-supervisor makes the observation;  
can be done during the survey

# Module 8: ANC Client Exit Interview

## Objectives:

Determine

- Client's knowledge of & experience with malaria
- Services received that day in the clinic
- Satisfaction with services received

# ANC Client Exit Interview

- Needs separate sample size calculation
- Similar eligibility criteria
- Information or consent form needed
- Needs to be adapted to local circumstances



# ANC Client Exit Interview

## Key indicators:

- Pregnant women satisfied with the services
- Pregnant women who use antimalarial drugs for treatment and prevention of malaria
- Pregnant women who use ITNs

Calculate by dividing the number who were or did by the number who had a valid answer for that question

# Note

## Answers/behavior that might be given or done to please the interviewer:

Participants who leave the clinic may give less than truthful answers to please the interviewer because they do not want to jeopardize their future care

Health facility managers may give less than truthful answers to please the interviewer because they do not want to spoil their reputation

Health facility workers may show the required behavior because of your presence