



# Supporting community health worker systems to improve the care of mothers and newborns in 3 countries in East Africa

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> Dr Irene Mbugua World Vision **East Africa**



## Session outline



- Overview of program
- Description of CHW-AIM tool
- Methodology of CHW-AIM tool
- Results
- Conclusions



## EAMNeCH project



East Africa Maternal Newborn Child Health project (EAMNeCH):

- -Funded by the Australian Government through the Australia Africa Community Engagement Scheme (AACES) involving 10 Australian NGOs in 11 countries.
- -A program to reach the most marginalized including in remote locations
- -Implements maternal newborn child health (MNCH), food security and WASH

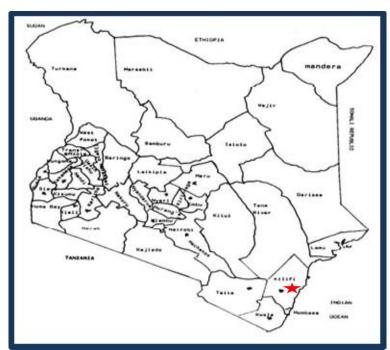


## Project area









Country	# beneficiaries	# beneficiaries	
	(children under 5)	(pregnant &lactating	
		women)	
Kenya	6834	8534	
Uganda	2600	1950	
Tanzania	20113	3067	



## How EAMNeCH is working







- Working with marginalized people
- Strengthening health systems (facility level & community using CHWs)
- Encouraging behaviour change using community groups
- Building advocacy using WV's Citizen Voice and Action (CVA) model
- Influencing policy





## Strengthening the CHW system



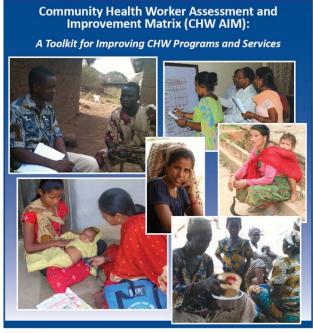
- Globally recognized for their success in reducing morbidity and averting mortality in mothers, newborns and children.
- They also represent a strategic solution to address the shortages of highly skilled health workers to help meet the growing demands for health services among rural populations.
- They are a vital part of primary health systems.
- Used WV's timed and targeted counselling (ttC) model working with 700 CHWs to pregnant and lactating women and their households



## CHW AIM Tool (1) (Community health worker assessment improvement matrix)







MARCH 2011

This toolkit was prepared by Initiatives Inc. and University Research Co., LLC (URC) for review by the United States Agency for International Development (USAID) and was authored by Lauren Crigler (Initiatives Inc.), Kathleen Hill (URC), Rebecca Furth (Initiatives Inc.), and Donn Rierreaard (Initiatives Inc.)

- Adopted from USAID's
   Health care improvement
   project (HCI) and
   contextualized for each
   country
- Evaluates a CHW program against 15 components
- http://www.who.int/workforcealliance/kn owledge/toolkit/50.pdf







#### **Functionality Model**

#### **Human Resource Management**

CHW Role
Opportunity for Advancement
Individual Performance Evaluation
Recruitment

#### **Capacity Building**

Initial and Continuing Training
Supervision
Program Performance Evaluation

CHW Program Functionality

#### Support

Equipment & Supplies
Incentives
Community Involvement

#### Links

Documentation & Information
Management
Referral
Linkages to Health System
Country Ownership

Scoring Levels of Functionality*				
0	1	2	3	
Non-functional	Partially Functional	Functional	Highly Functional	



## Methodology



- Stakeholders were invited to the stakeholders workshopincluding MoH (facility, district, national), CHWs, NGOs, CBOs, community leaders
- Improvement plan was developed and monitored
- Repeated in I- 2 years, to monitor progress and further refine action

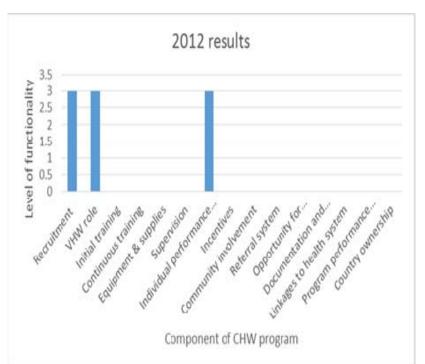




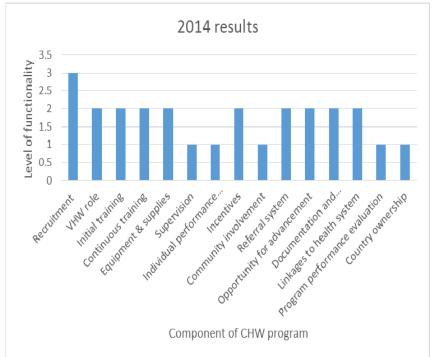
### Results in Tanzania



2012: Score = 0.2, nonfunctional system



2014: Score = 1.7, functional system

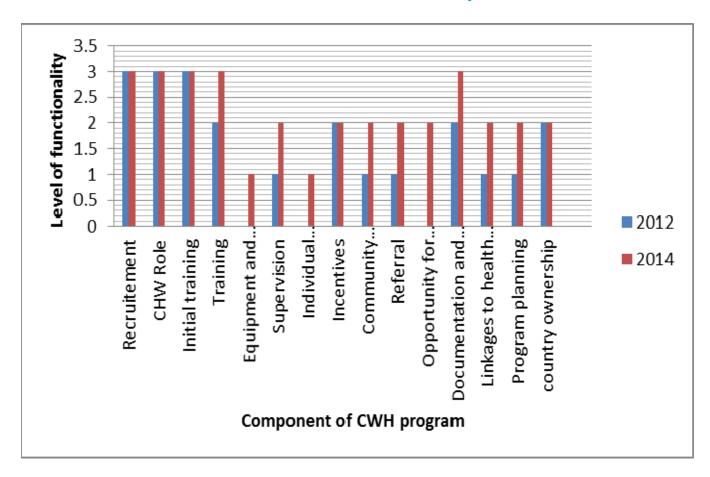






## Results in Kenya

2012: score=1.4, partially functional system 2014: score= 2.2, functional system





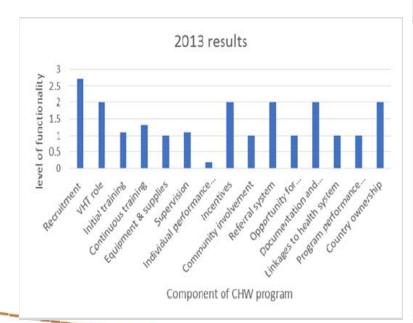
## Results in Uganda

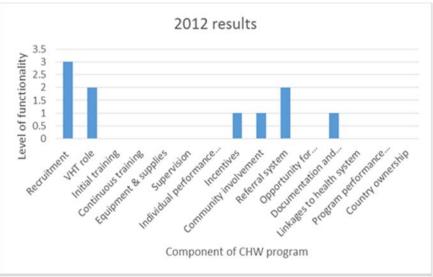


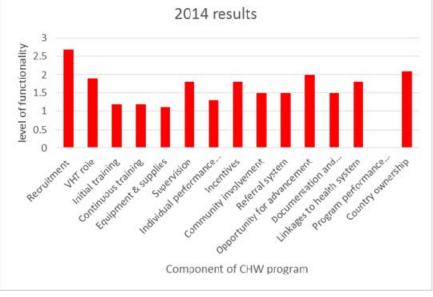
2012: score= 0.2, non-functional

2013: score= 1.4, partially functional

2014: score= 1.7, functional









## **Conclusions**



#### We learnt

- This tool allows participation of all stakeholders, which is critical for ownership and strengths based approach for a stronger health system
- Close monitoring of the improvement plans is a good platform for collaboration of partners
- Repeating exercise highlights areas which need more follow up



## Acknowledgement



- DFAT
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- Co-authors: Sue England, Margy Dowling & Dr Asrat Dibaba





## Thank you Questions?

Contact details:

Dr Irene Mbugua

irene\_Mbugua@wvi.org

+254733997758