

## BPH Student Resources for Supporting Mental Health at Harvard

**For immediate help with advice and treatment for urgent health problems, both physical and emotional, that require prompt attention but are not life-threatening emergencies:** call Harvard University Health Services urgent care line at 617-495-5711. If a problem seems life-threatening, please call 911 immediately.

**For urgent mental health concerns, whether you are in immediate distress or not, on-campus or elsewhere-- or if you just need to talk to someone about a difficult challenge you're facing:** call CAMHS Cares 24/7 support line at 617-495-2042. Open 24/7, 365 days per year.

**To report an incident of sexual assault or harassment:** call OGE's SHARE 24/7 confidential hotline: 617-495-9100, or email at [oge@harvard.edu](mailto:oge@harvard.edu). For all non-urgent matters, please contact the SHARE main line at (617) 496-5636 or email [oge\\_share@harvard.edu](mailto:oge_share@harvard.edu).

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**For a full list of GSAS student resources, please refer to:** <https://qsas.harvard.edu/student-life/resources>

**For help navigating the best Harvard resource(s) for your situation, strategize and help you problem-solve:** contact [Keenan Bailey](#), Care Case Manager at the GSAS Office of Student Services. Make an appointment: <https://gsasstuserv.youcanbookme.com/>, call: 617-495-5005, or email: [stuserv@fas.harvard.edu](mailto:stuserv@fas.harvard.edu).

**For any Title IX–related concerns,** please contact [Seth Avakian](#), who continues to serve as a Title IX resource coordinator for GSAS students. Students may also seek support for Title IX–related concerns from the [Office for Gender Equity](#) and [SHARE](#).

### **Counseling w/in Harvard via Counseling and Mental Health Services (CAMHS)**

- For students new to therapy or continuing. Clinicians are providing treatment in-person (Smith Center and also at satellite office in Longwood area/Vanderbilt Hall) or via Zoom, Monday through Friday, 8am to 6:00pm.
- After 6:00pm Monday - Friday and over the weekend OR for immediate support anytime, call:  
**CAMHS Cares 24/7 support line: (617) 495 2042**
- In-person Urgent Care is available 24/7 at Smith Campus Center
- Use the [patient portal](#) to schedule an Initial Consultation or call 617-495-2042 to book follow-up, same-day or urgent care appointments

### **Counseling Outside Harvard (telehealth sessions)**

#### **TimelyCare virtual health and wellbeing platform - NEW!**

- offers 12 free counseling sessions per academic year without referral from CAMHS
- 24/7/365 service via their wellbeing app
- Also offer psychiatry care, health coaching, self-care content and peer support communities

### **Other resources to find counseling outside Harvard (in-Person or virtual)**

Students may seek out or be referred to mental health providers off-campus for a variety of reasons. These may include wanting long-term therapy/treatment or seeking a particular specialization or approach. Students can schedule an initial consultation at CAMHS to help identify the most appropriate services and care for their specific needs

- [Resources for Finding a Community Therapist](#)
- [Tips for Finding a Therapist Away from Campus](#)
- Use [ThrivingCampus](#) to search for a Community Therapist
- [Resources for Students Living Internationally](#)

### **Support Groups and Group Workshops (in-person and online via CAMHS)**

- Confidential, led by a counselor, in Cambridge, some in Longwood
- Broad range of topics

### [HU Ombuds Office](#) and [Longwood Ombuds Office](#)

- Confidential, independent, informal
- Help clarify concerns, identify goals, and consider options in managing or resolving situations
- The Ombuds Office is closed for in person appointments until further notice and will schedule confidential phone and Zoom appointments for those who want to discuss any issues affecting their work or studies.

### [Office for Gender Equity \(OGE\)](#) – *(new as of July 2021, and is a merger between the University's Title IX Office and Office for Sexual Assault Prevention and Response)*

- Support for sexual assault or harassment
- [Overview of the resources](#) to help prevent and respond to sexual harassment and other sexual misconduct at Harvard.
- Connect with a [GSAS Title IX Resource Coordinator](#) and find other resources

### [Harvard Chaplains](#)

- Confidential; Represent diverse religious, spiritual, and ethical traditions
- can e-mail for general inquiries: [chaplains@harvard.edu](mailto:chaplains@harvard.edu) or call: (617) 879-8365

### [GSAS Office of Diversity and Minority Affairs](#)

- With a mission of promoting an environment of inclusivity, their office serves the needs of the community through social, professional development and academic activities, and advising.
- can [email](#) the team to set up an appointment

### [Anonymous Reporting Hotline](#)

- Operates 24 hours a day, seven days a week, and is run by an independent, third-party provider
- The Hotline is meant for reporting of issues in situations where you don't feel comfortable speaking with a supervisor or other resource
- There are two ways to report: toll-free by calling **1-877-694-2275** or you can [submit a report online](#).

**EMERGENCY**

Medical or Public Safety Emergency 911  
Harvard University Police 617-495-1212  
Harvard University Police Longwood 617-432-1212  
Medical Urgent Care at HU Health Services  
 617-495-5711  
*For urgent but not immediately life threatening issues*  
Refer to your department's internal emergency protocol

**COUNSELING AND MENTAL HEALTH SERVICES**

CAMHS Cares Line 617-495-2042  
*24-hour access line that allows students (or those concerned about a student) to speak with a licensed counselor*

**SUPPORT FOR FACULTY & STAFF**

HUHS Behavioral Health 617-495-2323  
*Clinical care for Harvard employees*  
Employee Assistance Program  
*Offers free, confidential help for Harvard employees*  
Office of Faculty Affairs  
Office of Postdoctoral Affairs  
*Support for faculty, research scholars, postdocs, fellows, and RAs in the Faculty of Arts and Sciences*

**GSAS**

Office of Student Services 617-495-5005  
*Primary resource for general GSAS student support*  
Office of Student Affairs 617-495-1814  
*Academic policy clarification and issues regarding students' academic status, progress, and conduct*  
Office of Equity, Diversity, Inclusion & Belonging 617-495-5315  
*Supports diversity, inclusion, and belonging efforts*  
Office of Financial Aid  
*Guidance regarding financial obligations and support*  
Title IX Resource Coordinators  
 Seth Avakian avakian@fas.harvard.edu  
*Address issues of sexual and gender-based harassment*  
The Advising Project  
*Initiative focused on improving the advising experience*  
Engage  
*Centralized resource for GSAS student groups and social events*  
Student Resources  
*Comprehensive collection of offices, initiatives, groups, and programs that serve GSAS students*

**UNIVERSITY**

Global Support Services  
*Resources for Harvard students traveling and living abroad*  
Harvard Chaplains  
*Supports religious, spiritual, and moral engagement*  
Harvard International Office  
*Support for international students and scholars*  
Harvard Office for Diversity, Inclusion & Belonging  
*Coordinates equity and access efforts across Harvard*  
Harvard University Health Services  
*Multi-specialty medical practice exclusively for members of the Harvard community*  
HUHS Center for Wellness and Health Promotion  
*Workshops, services, and classes centered on wellbeing*  
HU Ombuds Office  
*Assists in managing issues affecting work or academics*  
LGBTQ+ Supports  
*Resources and information that serve LGBTQ+ individuals*  
Office for Gender Equity  
*Counseling, reporting, and policy resources to address issues of sexual harassment and misconduct*

**ADDITIONAL COMMUNITY RESOURCES**

Suicide & Crisis Lifeline Phone Number 988  
Samaritans Suicide Prevention Hotline 877-870-4673  
SafeLink Domestic/Dating Violence Hotline 877-785-2020  
Boston Area Rape Crisis Center 800-841-8371

Boston Food Access 617-635-3717  
MA Confidential Referral Helpline 211  
MA Mental Health Resources 617-580-8541  
MA Department of Mental Health 800-221-0053

